

ADIKAVINANNAYAUNIVERSITY::RAJAHMAHENDRAVARAM

B.A History Syllabus (w.e.f:2020-21A.B)

Semester – V (Skill Enhancement Course- Elective)

Tourism and Hospitality Services

Learning Outcomes:

Students after successful completion of the course will be able to:

1. Understand hospitality as a career
2. Inculcate interpersonal skills
3. Develop the ability for multitasking and crisis management
4. Understand the spirit of teamwork
5. Acknowledge the importance of guest service and satisfaction